



Boone County Purchasing
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BOONE COUNTY, MISSOURI

Request for Proposal 21-02JUN20 – Security System and Monitoring Services

ADDENDUM # 3 - Issued May 29, 2020

**Prospective offerors are hereby notified of the following revisions to
Request for Proposal 21-02JUN20:**

1. REPLACE 6.1.4. Equipment Table with:

<u>Fire/Burglar Equipment</u>	<u>Manufacturer/Model</u>	<u>Price/each</u>
DMP XT50		\$
GE Concord		\$
DMP XR500N		\$
DMP XR200		\$
Bosch D7412GV4		\$

2. The County received the following questions and is providing a **response**:

There are two locations listed that have a single control panel with multiple partitions. Are each of the partitions to be monitored individually/independent of each other (separate accounts) or are they considered as just one account that has multiple partitions armed at different times?

There are 3 sites with partitioned panels. Each partition is treated as its own account, some, if not all of the partitions/accounts have different call lists and necessary responses.

Can it be assumed all panels are in good working condition?

Yes, all panels are in good condition.

Some of the panels listed can be firmware updated to the most current version. Is that to be considered part of this RFP when setting up the monitoring under this RFP?

Yes, firmware updates are considered part of this scope of work.

The GE Concord panels listed are no manufactured and the company is out of business? Is there a need to plan for replacement of these panels as part of this RFP project?

Yes, obsolete equipment will need to be replaced with an equivalent when they are no longer in working condition.

Attachment 1 lists a location of 609 Walnut to be monitored. However, there is no Bosch equipment listed the detailed equipment sheet pricing submittal form. Do you need to amend the submittal pricing form to list Bosch? **This panel is armed and disarmed using access cards, any replacement would need to be able to maintain the same functionality. The Bosch panel has been added in the above replacement pricing table.**

Boone County Juvenile Justice Center is listed as equipment only in Attachment 1. There are no equipment details listed in the next sheet. Can more details be provided if this is to be monitored and serviced? **The Court Administrator has been contacted for additional details about JJC.**

Since 6.1.4 lists equipment that is no longer manufactured and/or supported, how should the replacement models and their pricing be presented or provided? Should we provide an additional attachment when we respond? **Yes, proposers should provide equipment details for proposed replacement equipment.**

Can you please designate the form of communication that each location is to be supported with to send signals? (Example: Phone (POTS), Network, Phone and Network) **This information is included in the updated equipment listing.**

Since systems are still communicating using traditional POTS phone lines, is there interest for bidders to provide Boone County pricing for cell communication and associated service fees to eliminate phone expense to save the county money? If so, how should that be provided?

Not all systems are using POTS lines as primary communications. The County is not opposed to seeing a proposal, but it will not hold bearing in an evaluation as it is not contemplated in this RFP.

Are all the associated installer, programming and lockout codes to be provided to the prevailing company of the RFP so they can program the panels for monitoring?

The current monitoring company will reset codes to factory default.

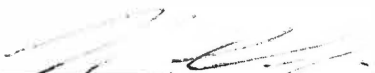
When the panels are being set up for monitoring, are there any other services to be performed like battery replacements Boone County would want performed while technicians are on-site? We recommend replacing the batteries on input devices to create a baseline starting point to reduce future service calls.

This type of maintenance is performed by the Security Technician position in IT.

Are there any features or current mass communications needs that are to be incorporated into this RFP for consideration by the county that may necessitate additional equipment or different offerings?

Not at this time.

This addendum is issued in accordance with the RFP and is hereby incorporated into and made a part of the Request for Proposal Documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Proposal response.

By: 
Robert Wilson, Buyer
Boone County Purchasing

The OFFEROR has examined **Addendum #3** to Request for Proposal #21-02JUN20 – **E-Procurement Services** receipt of which is hereby acknowledged:

Company Name: _____

Address: _____

City & State: _____

Phone Number: _____ Fax Number: _____

E-mail: _____

Authorized Representative Signature: _____ Date: _____

Authorized Representative Printed Name: _____