



BOONE COUNTY, MISSOURI
Request for Proposal #: 43-14OCT14 – Inmate Telephone System

ADDENDUM #2 - Issued **October 7, 2014**

This addendum is issued in accordance with the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Proposal Response.

Scope of Work for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

I. The County has made the following clarifications and/or changes to the original RFP specifications:

1. Change the wording of Section 3.24.1. from,

"The proposed system shall maintain 120 days of call recording online."

to:

"Contractor shall state the maximum number of days that call data can be retrieved online."

2. Change the number of mobile kiosk units stated in Sections 3.1. and 3.17.1. from one (1) to two (2.)

3. In addition to the system stipulations stated in Section 3.3.3., the following stipulations should also be included:

- *The system shall have the ability for the administrator of the system to dictate specific numbers as "free" numbers via system controls (for example, the public defender's office or parole office.)*
- *The system should have the capability to batch import a list of existing blocked numbers that has been exported from the existing system.*

4. Change the number of public use coin phones referenced in Sections 3.2.1. and 3.3.1. from one (1) to two (2.)

5. In addition to the equipment stipulations stated in Section 3.27.1., the following stipulation should also be included:

- *Products offered should not be listed on the manufacturer's end-of-life schedule.*

6. Criminal Background Verification - The Boone County Sheriff Department requires all non-employee Contractors have a fingerprint-based background check completed within 30 days of assignment. The fingerprinting will be administered by the Boone County Sheriff's Department.

7. Offerors are instructed to disregard item 3.26.1. as prepaid debit, calling card, called party credit card and "free" calls are all referenced within the RFP document therefore collect calls are not the only type of calls that the system should allow.

- 8. Change number of holding cells stated in Section 3.2.1. from four (4) to five (5.)
- 9. Section 3.1. states that proposals for video visitation will include wiring, hardware and installation. There is currently no video cabling or wiring in place for this option. Vendors should include with their response all cabling specifications required to operate the video visitation system.

II. The County has received the following questions and is providing answers:

10. Question: If Boone County is offered and accepts a video visitation system, would Boone County still require the eight (8) recorded inmate visitation telephone units?

Response: Yes

11. Question: Does Boone County currently use PIN?


Response: No

12. Question: Is Boone County looking for the lowest possible rates for the inmates and their friends and family?

Response: The County is looking for a fair and reasonable rate for inmates and their families.

13. Question: Is Boone County looking for the lowest possible transaction and processing fees for the inmates and their friends and family?

Response: The County is looking for fair and reasonable transaction and processing fees for inmates and their families.

By: 
Amy Robbins
Senior Buyer

OFFEROR has examined copy of Addendum #1 to Request for Proposal **43-14OCT14 – Inmate Telephone System** receipt of which is hereby acknowledged:

Company Name: _____

Address: _____

Phone Number: _____ Fax Number: _____

E-mail: _____

Authorized Representative Signature: _____ Date: _____

Authorized Representative Printed Name: _____