



## BOONE COUNTY, MISSOURI

### Request for Proposal 31-10JUL12 – Online Bill Payment Concentrator Services for the Boone County Collector of Revenue

#### ADDENDUM #2 - Issued June 20, 2012

This addendum is issued in accordance with the Introduction and General Information of the proposal and is hereby incorporated into and made a part of the Request for Proposal Documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's proposal response.

Specifications for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

The County received the following questions and is providing a response.

- 1) Question #1: Can you provide a copy of this RFP in a word document?

Response: To receive a copy of the RFP in Word, please send a request by e-mail to:  
[mbobbitt@boonecountymo.org](mailto:mbobbitt@boonecountymo.org)

- 2) Question #2: The County is currently utilizing Creative Payment Solutions, Inc for their online bill payment services. Are the online bill payment checks that you are receiving from Fiserv currently being able to be converted into an ach or are you receiving the Fiserv bill payment checks in a paper format?

Response: Yes, online bill payments from Fiserv are being converted into an ACH payment. However, we may occasionally get a paper check if the taxpayer enters invalid payee information or an invalid property tax account number structure.

By: Melinda Bobbitt  
**Melinda Bobbitt, CPPB**  
**Director of Purchasing**

OFFEROR has examined copy of Addendum #2 to Request for Proposal #31-10JUL12 – Online Bill Payment Concentrator Services for the Boone County Collector of Revenue, receipt of which is hereby acknowledged:

Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_  
E-mail address: \_\_\_\_\_

Authorized Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Authorized Representative Printed Name: \_\_\_\_\_