

### 46-28JUL09 - Maintenance for Nortel MICS Telephone System at Sheriff Department

BID TABULATION		Quantity	Technology Resource Center of America		Mitel		Empire Technologies		Centurytel		BT Services	
13	Pricing		Unit Price	Extended Price	Unit Price	Extended Price	Unit Price	Extended Price	Unit Price	Extended Price	Unit Price	Extended Price
	Keyset ports (+1 for each cordless device)	96	\$1.58	\$151.68	\$2.00	\$192.00			\$0.31	\$29.76	\$1.49	\$143.04
	C.O. Ports	24	\$1.50	\$36.00	\$2.00	\$48.00			\$0.89	\$21.36	\$1.49	\$35.76
	Voice Mail Ports (EVMC)	8	\$7.00	\$56.00	\$3.00	\$24.00			\$5.08	\$40.64	\$1.49	\$11.92
	UPS (not including batteries)	1	\$15.00	\$15.00	\$10.00	\$10.00			N/A	N/A	N/A	N/A
	Monthly Total			\$258.68		\$274.00		\$220.83		\$91.76		\$190.72
14	Response Time after notification by County		2		24		No Response		2		3 hours for major outages and up to 8 hours for minor	
15	Maximum % increase or decrease for renewals		4%		5%		No Response		3%		+ or - 3%	
16	Pricing for after hours emergency service		\$188.00/hour portal to portal		Coverage is Mon-Fri, 8am-5pm. After hrs. rate of \$245 1st hr, \$180 addtl hrs. Weekend rate of \$305 1st hr, \$240 addtl hrs.		No Response		\$95/hour & materials or any items not covered I this bid		\$105/hr. overtime; \$70/hour for normal rate for moves, adds, changes; \$140/hour holiday/Sunday	
17	Items/service not covered under agreement				Batteries for UPS unit		No Response		Maintenance on any UPS units		telephones, cordless phones, cabling, UPS, lightening damage, abuse, acts of God, Telco issues	

**No Bids**

CIO Inc.

Columbia Integrated Technologies