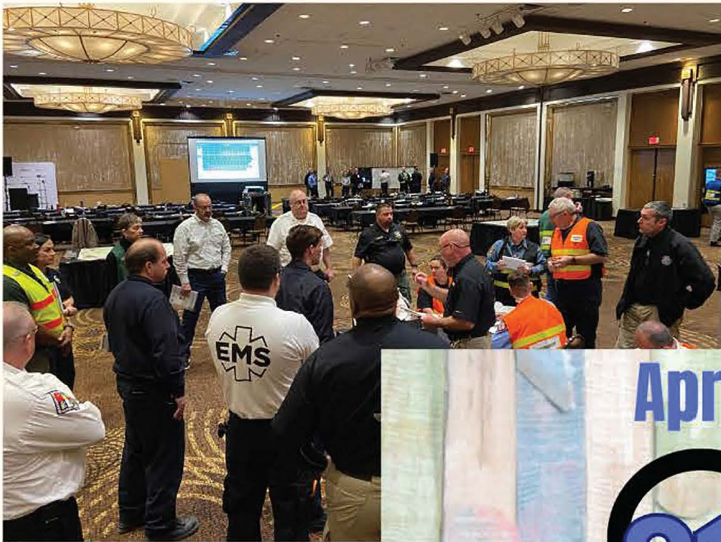


BOONE COUNTY OFFICE OF EMERGENCY MANAGEMENT

OEM CHRONICLE

9-1-1 EDUCATION



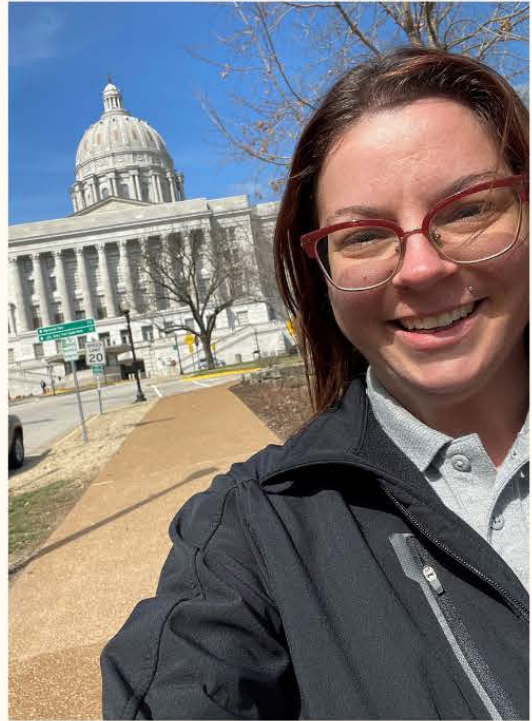
2145 COUNTY DR., COLUMBIA MO 65202

PHONE: 573-554-7900 EMAIL: EM@BOONECOUNTYMO.ORG

SHOWMEBOONE.COM/OEM

WICHERN WISDOM

April is here and with it SPRIIINNG! I know many of us are ready for the last of winter to go ahead and move on out. Last month I took the ICS 300 Intermediate Incident Command course in Jefferson City. One day it was so nice out that I used my lunch time to go for a walk and snagged this photo. Our own Mike Arnhart (formerly with Columbia Fire) and Will Johnson from Cooper County were my instructors, and they were awesome! Their wealth of knowledge and experience really made the course for me. Looking forward to ICS 400 next month here in Columbia.



This month we discuss 9-1-1 Education and celebrate our dispatchers during National Public Safety Telecommunicators Week (April 9th - 15th). If you want to do something nice for them, shoot me an email or give me a call and we can chat about options!

Hannah

911 TRIVIA & PREPAREDNESS

PLAY TO EARN ENTRIES INTO THE APRIL GIVEAWAY!

To play the game answer any or all of the questions &/or complete the actions.

Email Hannah Wichern at hwichern@boonecountymmo.org your responses by April 30th to be entered.



TRIVIA (1 ENTRY PER QUESTION ANSWERED CORRECTLY)

1. WHAT SHOULD YOU DO IF YOU CALL 911 ON ACCIDENT?
2. WHY IS THE FIRE DEPARTMENT DISPATCHED ALONG WITH AN AMBULANCE TO MEDICAL EMERGENCIES?
3. CAN YOU CALL 911 FROM AN INACTIVE CELL PHONE?
4. WHAT SHOULD YOU DO IF YOU WANT TO PRACTICE CALLING 911 WITH YOUR YOUNG CHILDREN?

PREPAREDNESS (2 ENTRIES PER PREPAREDNESS ACTION COMPLETED)

1. OPT-IN TO SHARE YOUR SMART911 PROFILE INFORMATION WITH OUR OFFICE SO WE CAN PLAN FOR YOUR HOUSEHOLD'S NEEDS.
2. CONFIRM YOU ARE CPR CERTIFIED.
3. SEND US A #SAFEPLACESELFIE TO INCLUDE ON SOCIAL MEDIA.

911



CALL IF YOU CAN TEXT IF YOU CAN'T



You may or may not know, but Boone County Joint Communications now has the ability to send and receive text messages. Text-to-911 allows you to send a text message to reach 911 from your mobile phone or device in Boone County. Using this feature during an emergency could be helpful if you are deaf, hard of hearing, have a speech disability, or if making a call to 911 is dangerous or impossible. Joint Communications processes text messages with the same priority as voice calls so it's important to remember that this feature is for emergencies only.

If using text-to-911, remember to include your location and a brief description of the emergency in the first text. Don't assume your message has been received until you have received a response. Text in simple words and keep messages short and concise. Don't use abbreviations, emojis, pictures, GIFs, or slang. Last but not least, remember to never text while driving.

For more information about the Text-to-911 feature in Boone County, visit the Boone County Joint Communications website or click the link below.

[LEARN MORE](#)



Boone County 911 calls are answered and dispatched by highly trained emergency telecommunicators, or 911 dispatchers. Dispatchers are critical to ensuring callers get the help they need and quickly. They are all responsible for ensuring non-emergency callers are connected with the appropriate community resources. If you are interested in seeing the behind the scenes action of the 911 center, contact Boone County Joint Communications (BCJC) to schedule a sit-along!

[CONTACT BCJC](#)



Part of being an informed and prepared citizen is knowing what is needed and expected of you when you call 911.

1. First and foremost, always remain calm.
2. Share your location - Kids should have their address and adult's phone numbers memorized before kindergarten.
3. Don't hang up - if you call on accident, tell the dispatcher.
4. Answer the dispatcher's questions calmly and follow directions they give you.

[LEARN MORE](#)



APRIL

- 5th: Outdoor Warning Siren Test, 12pm
 - 5th: #SafePlaceSelfie Day
 - 9th - 15th: National Public Safety Telecommunicators Week (NPSTW)
 - 10th: Preparedness Presentation, 10:30 - 11:30am, Columbia Senior Activity Center
 - 11th: Youth Preparedness Program Presentation, 1:30 - 3pm, Grant Elementary
 - 13th: Monthly CERT Meeting, 6:30 - 8:30pm, ECC
 - 14th: Boone County Ready Information Table, 4 - 8pm, Columbia Mall
 - 19th: Quarterly LEPC Meeting, 1 - 2:30pm, ECC
 - 23rd: Earth Day Festival, 12 - 6pm, Peace Park
-

MAY

- 3rd: Outdoor Warning Siren Test, 12pm
 - 6th: MU Center for Veterinary Medicine (CVM) Open House, 9am - 3pm, TBD
 - 11th: Monthly CERT Meeting, 6:30 - 8:30pm, ECC
 - 12th: Boone County Ready Information Table, 4 - 8pm, Columbia Mall
 - 17th: Family Fun Fest, 6 - 8pm, Cosmo Park
 - 23rd: Region F MOSWIN Radio Test, 9am
 - 23rd: Preparedness Presentation, 4 - 5pm, Lenior Senior Services
 - 29th: Memorial Day, Office Closed
-

JUNE

- 7th: Outdoor Warning Siren Test, 12pm
- 8th: Monthly CERT Meeting, 6:30 - 8:30pm, ECC
- 9th: Boone County Ready Information Table, 4 - 8pm, Columbia Mall
- 14th: Region F 2nd Quarterly EMD Meeting, 10am - 12pm, Camden County
- 21st: Family Fun Fest, 6 - 8pm, Cosmo Park
- 27th: Region F MOSWIN Radio Test, 9am
- 24th: Family Fun Day, 10am - 2pm, Dana Inc.
- 19th: Juneteenth, Office Closed

[VIEW ALL EVENTS](#)



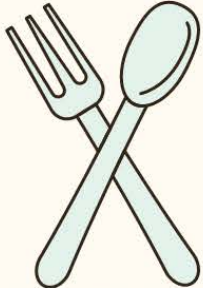
Miami Beach had to declare a state of emergency and issue a curfew due to violence and unruly crowds during spring break. By now, everyone has heard about the tragic school shooting in Nashville. At the end of the month, severe storms wreaked havoc across the Midwest many forming into violent tornados that caused several fatalities, injuries and property damage.



RESOURCE CORNER

311 is a simple to remember quick-dial phone number available to all Boone County residents and visitors. This number should be used for routine, non-emergency issues and complaints. The calls still route to Joint Communications and are answered by our dispatchers. Dialing 311 for non-emergency situations allows for the 911 line to be open for true emergency calls and for dispatchers to be able to prioritize calls based on life safety. More information about 311, non-emergency first response, and online reporting tools can be found at 311.showmeboone.com.

[LEARN MORE](#)



DO 1 THING

- Have an emergency food supply that will meet the needs of your household for at least three days without outside resources or help.
- Your emergency food supply should be ready to eat and not require heating, cooling or water.
- Talk to your healthcare provider or nutritionist about non-perishable items that can meet any special dietary needs.
- Keep a description of your medical condition or special dietary needs in your emergency kit.

[DO 1 THING WEBSITE](#)

BOONE COUNTY READY

Brought to you by
Boone County Office of Emergency Management

The mission of the Boone County Ready campaign is to enhance community preparedness, foster collaboration and build resilience by engaging our citizens in actively preparing for emergencies and disasters. The Boone County Office of Emergency Management wanted to provide the community with an opportunity to have a one-stop shop for becoming prepared for the hazards we face. Here's how you can become #BooneCountyReady for severe weather hazards including lightning, hail, thunderstorms, tornadoes, heavy rain and flooding:

1. BE INFORMED

Create a Boone County Ready, powered by Smart911, safety profile, opt-in for weather alerts, traffic alerts, emergency alerts and Boone County Ready non-emergency notifications. Purchase a battery-operated or hand crank NOAA weather radio for your emergency kit so you can stay aware if the other communication sources are down. Educate yourself and your household on safe places to shelter during the different severe weather hazards.



2. MAKE A PLAN

Talk to your household about where to shelter whether you are at home, work, school, or outdoors when severe weather is expected. Discuss where you will meet and how you will contact each other in the event cell phones are damaged or otherwise unavailable.



3. BUILD A KIT

Have an emergency kit ready for each member of your household. If possible, store them in your safe place so they are easily accessible during severe weather. Consider packing a separate go-bag that is easy to carry should you need to evacuate your home quickly.



4. GET INVOLVED

Educate yourself on safe places at your home, school, and outdoor recreational spots you frequent for the various severe weather hazards. Attend CERT Basic Training, available in-person and online, to learn valuable skills that could help you keep your household and neighbors safe during and after an emergency.

WHAT DO YOU NEED?

We have hard copies of preparedness materials available for you! Let us know what materials you need to accomplish your preparedness goals. For digital copies and information visit the Boone County Ready website.

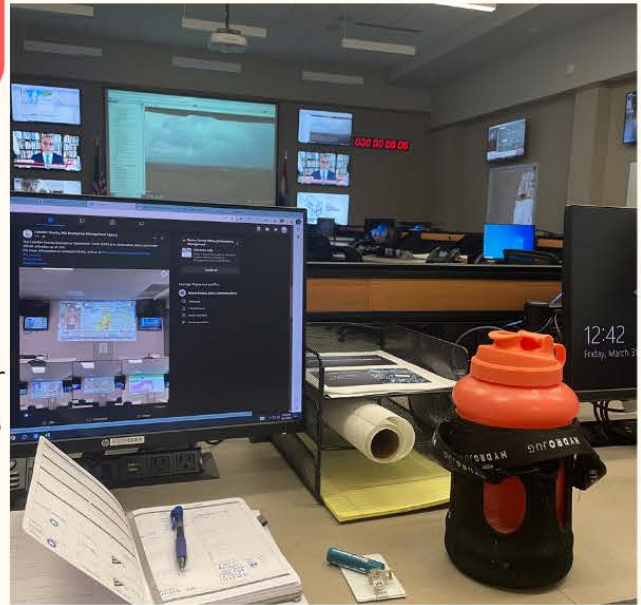
573-554-7900 / EM@BooneCountyMO.org

READY.BOONEMO.ORG

WHAT WE'VE BEEN UP TO

March was full of severe weather preparedness education, Missouri's statewide tornado drill, shelter survey outreach, trainings, Ready Festival planning activities, quite a few unplanned activities, the first quarterly Region F EMD meeting and the Regional Integrated Planning Preparedness Workshop (IPPW). We had a partial activation on the last day of March for severe weather. Thankfully, all Boone County saw was hail!

Here's a very brief look into the everyday life of the OEM team and a few things we were working on throughout March.



Bart worked on administrative tasks to keep our office well-oiled and running. He answers all of the phone calls to the ECC, updates EOC computers, checks the OEM vehicles biweekly, pays the bills, and visits siren sites to see if they need any landscaping maintenance. Last month, he also assisted with putting together active shooter kits for our first responder agencies!

Training and Exercise has been very busy in the month of March. Among many other activities and events, the Matt took a course to become a FEMA Instructor, we hosted a Wide Area Search Exercise for Boone County CERT, participated in the SEMA Integrated Preparedness and Planning Process, took Salamander system training, and conducted Active Shooter Warm Zone drills for 291 first responders in Boone County. March was a busy month preparing for Spring, and we here at Boone County OEM rose to the challenge. Have a great Spring.

Paige continued to work on the Boone County Continuity of Operations Plan. She has also been working with the American Red Cross to develop emergency shelters in Boone County. On top of that, Paige has also been attending several meetings, including her first Integrated Preparedness Planning Workshop with SEMA Region F, active shooter warm zone exercise planning meetings, and a training with partners and other emergency managers on how to plan for people with disabilities during emergencies and disasters.

Hannah continued to work on DR 4490 (COVID-19) and DR 4612 (2021 Flooding) public assistance grant management. In addition to maintaining the OEM and Boone County Ready social media pages, she also continues to work with IT to develop an interactive event calendar. She completed the ICS 300 Intermediate Incident Command System training in Jefferson City, an online training on Critical Infrastructure Resilience and Community Lifelines, as well as Disability Awareness Training for Emergency Management in Columbia. She presented to the Boonslick Kiwanis community group on disaster preparedness, attended the 2023 Columbia HBA Home Show, and a Career Expo at Battle High School.



WE'RE HERE FOR YOU

WE WANT TO COVER TOPICS THAT MATTER TO YOU!

The OEM Chronicle is a compilation of relevant seasonal information to help those who live, work, and play in Boone County become better prepared for emergencies.

What are you interested in learning more about? Do you have any topic ideas?

Don't live in Boone County? No worries!

Many of the resources that we have, and all 4 preparedness steps, can be utilized in surrounding counties.

If you would like information about your local emergency management agency, let us know and we can get you in touch with them.

Contact us today!

Chad Martin, Director, CMartin@BooneCountyMO.org

Chris Kelley, Deputy Director, CKelley@BooneCountyMO.org

Hannah Wichern, Mitigation & Recovery Specialist, HWichern@BooneCountyMO.org

Matt Brown, Training & Exercise Specialist, MBrown@BooneCountyMO.org

Paige Lewis, Planning & Preparedness Specialist, PLewis@BooneCountyMO.org

Della Luster, Administrative Coordinator, DLuster@BooneCountyMO.org

Bart Messer, Administrative Assistant, BMesser@BooneCountyMO.org

Main Line: 573-554-7900

WWW.SHOWMEBOONE.COM/OEM