



BOONE COUNTY JOB DESCRIPTION

JOB TITLE: <u>Victim Assistant</u>	NEW: <input type="checkbox"/>	REVISED: <input checked="" type="checkbox"/> <small>(Please check one)</small>
REPORTS TO: <u>Office Administrator</u>	FLSA: <u>Non-Exempt</u>	DATE: <u>01/16</u>
DEPARTMENT: <u>Prosecuting Attorney</u>	JOB CODE: 500	

SUMMARY:

With general supervision, the Victim Assistant reviews new case files, contacts victims to gather and verify restitution documentation, prepares restitution sheets for court, monitors restitutions payments, prepares reports, and familiarizes victims with court procedures and the legal system.

ESSENTIAL FUNCTIONS: *(Essential functions, as defined under the Americans with Disabilities Act, may include the following tasks, knowledge, skills, and other characteristics. This list of tasks is ILLUSTRATIVE ONLY, and is **not** a comprehensive listing of all functions and tasks performed by incumbents of this class.)*

Performs a variety of legal office support work; prepares letters, correspondence, forms, and other documents; receives, sorts, and distributes incoming mail; maintains copies of documents; operates computers, maintains and updates files, electronic files and databases; performs word processing; maintains confidential files and records; operates office equipment; answers phone lines and e-mail and directs inquiries and information to the appropriate staff.

Reviews new case files to identify victims of property crimes; contacts victims to gather and verify restitution documentation; instructs and familiarizes victims with the Court and restitution process; attends court hearings with victims; facilitates communication between the victim and the designated Assistant Prosecuting Attorney or Victim Specialist; documents services provided to victims; prepares restitution sheets for prosecutor case files.

Monitors restitution payments and prepares monthly reports for Assistant Prosecuting Attorneys; prepares the daily bank deposit; balances the daily restitution deposit report;

sends letters to defendants with past due restitution; reviews cases set for final disposition for restitution; communicates and works with Probation and Parole to locate defendants and clarify restitution due on closed cases.

Performs other duties as assigned.

KNOWLEDGE AND SKILL:

1. Knowledge of personal computers and standard software applications related to legal support work, including Microsoft Word and Excel.
2. Knowledge of filing and electronic record keeping systems.
3. Knowledge of English grammar, punctuation, and spelling; advanced skill in communicating effectively using the English language, both orally and in writing.
4. Advanced knowledge of legal processes and terminology.
5. Advanced knowledge of the criminal justice system in the State of Missouri.
6. Skill in mathematics sufficient to take and receipt cash money, accurately calculate and give change, balance a cash drawer and perform calculations using addition, subtraction, multiplication and division.
7. Skill in accounting or bookkeeping.
8. Skill in application of State and Federal guidelines, rules, and statutes to perform essential functions of position.
9. Advanced skill in handling stress successfully and the ability to work well with other employees, court professionals and the public.
10. Advanced skill in building and maintaining rapport and cooperation with individuals in stressful and highly emotional situations.
11. Advanced skill in reading and preparing legal documents.
12. Expert skill in discretion and maintaining confidential information.
13. Ability to successfully complete Victim Advocate Training through the Missouri Association of Prosecuting Attorney's Victim Services Academy within the first year of employment.
14. Advanced ability to work independently and follow instructions.
15. Advanced ability to maintain a high level of accuracy and attention to detail.
16. Advanced ability to learn and apply policies, procedures, documents and terminology affecting assigned functions.

PHYSICAL DEMANDS:

The majority of work is performed in a professional office setting and is generally sedentary. Must possess vision to read printed materials and a computer screen; and hearing and speech to communicate in person and over the telephone.

Position requires CONTINUOUS sitting, upward and downward flexion of neck; fine finger dexterity and light to moderate finger pressure to manipulate keyboard, equipment controls, and other office equipment; pinch grasp to manipulate writing utensils. FREQUENT side-to-

side turning of neck, walking, standing, bending and stooping, pushing/pulling, twisting at waist, moderate wrist torque to twist equipment knobs and dials; lifting objects weighing up to 25 lbs. from below waist to above shoulders and transporting distances up to 50 yards. OCCASIONAL squatting, kneeling, reaching above and at shoulder height, moderate grasping to manipulate objects; lifting objects weighing 20-35 lbs from below waist to above shoulders and transporting distances up to 50 feet.

WORK ENVIRONMENT:

This job operates in a professional office environment. Professional attire required. This position routinely uses office equipment such as computers, calculators, multi-line telephones, photocopiers, printers and scanners, hand-held recording devices, filing cabinets and fax machines. This position is routinely in contact with the public, witnesses, defendants, victims, law enforcement agencies, Court employees, attorneys, and members of other entities. This position is subject to large workloads and stressful situations regularly.

MINIMUM QUALIFICATIONS:

High School Diploma or GED, plus two years clerical or office management experience, and two years accounting or bookkeeping experience. Must possess a clear criminal history.

PREFERRED QUALIFICATIONS:

Bachelors Degree in Accounting, Business Administration, Criminal Justice, Social Work or related field, plus experience working in a legal environment or in victim services, and the ability to type 45 WPM.

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

APPROVALS:

Department Director: _____ Date: _____
(Signature)

HR Director: _____ Date: _____
(Signature)