

BOONE COUNTY JOB DESCRIPTION

JOB TITLE: Court Clerk II – Criminal Division	NEW:	REVISED: X
		(Please check one)
REPORTS TO: Circuit Clerk	FLSA: <u>Non-E</u>	<u>xempt</u> DATE: <u>03/2017</u>
DEPARTMENT: Circuit Clerk		JOB CODE: <u>603</u>

SUMMARY:

Under general supervision, the Court Clerk II provides support service to the Criminal Division of the Circuit Clerk's office by providing assistance to the public and processing wage garnishment activity.

ESSENTIAL FUNCTIONS:

Essential functions, as defined under the Americans with Disabilities Act, may include the following tasks, knowledge, skills, and other characteristics. This list of tasks is ILLUSTRATIVE ONLY, and is <u>not</u> a comprehensive listing of all functions and tasks performed by incumbents of this class.

Performs clerical work in support of the Criminal Division of the Circuit Clerk's office requiring the application of Court policies and procedures; assists in cross-training of other Court Clerks.

Performs a variety of office and court support; prepares letters, correspondence, forms, and other documents; maintains copies of documents; operates computers, maintains and updates files and databases; generates computer reports; performs word processing; operates office equipment; retrieves archived records if needed; answers the division's phone lines and email and directs inquiries to the appropriate staff.

Provides customer service and answers garnishment questions from garnishees, defendants, attorneys, and payroll agencies by phone, e-mail, or in person; may assist the public in stressful situations, referring them to sources of information such as Court policies, procedures, and garnishment regulations.

Maintains Court records related to garnishments and payments from garnishees; examines and processes garnishment applications using Federal and State rules and regulations; receipts garnishment proceeds from garnishee and pays out garnishment proceeds to

petitioner; returns checks when garnishments are expired; tracks copies of returned checks; ensures cashier drawer funds are balanced daily.

Maintains paper interrogatories, Sheriff returns documents and pro se pleadings; searches for applicable Court files and documents as needed.

Sorts division's incoming mail and prepares outgoing mail; prepares and monitors reports for open items and returned checks; maintains and updates the garnishee and law firm contact lists as needed.

Performs other duties and special projects as assigned.

KNOWLEDGE AND SKILL:

- 1. Knowledge of personal computers and standard software applications related to court support work.
- 2. Knowledge of filing and financial record keeping systems.
- 3. Knowledge of accounting practices.
- 4. Knowledge of general office procedures and practices.
- 5. Knowledge of English grammar, punctuation, and spelling; advanced skill in communicating effectively using the English language, both orally and in writing.
- 6. Skill in mathematics sufficient to take and receipt cash money, accurately calculate and give change, balance a cash drawer and perform calculations using addition, subtraction, multiplication and division.
- 7. Skill in application of State and Federal guidelines, rules and statutes to perform essential functions of position.
- 8. Skill in discretion and maintaining confidential information.
- 9. Skill in handling high levels of stress satisfactorily and the ability to work well with other employees, court professionals and the public.
- 10. Ability to learn and apply court policies, procedures, documents and terminology affecting assigned functions.
- 11. Advanced ability to work independently and follow instructions.

PHYSICAL DEMANDS:

The majority of work is performed in a professional office setting and is generally sedentary. Must possess vision to read printed materials and a computer screen; and hearing and speech to communicate in person and over the telephone.

Position requires CONTINUOUS sitting, upward and downward flexion of neck; fine finger dexterity and light to moderate finger pressure to manipulate keyboard, equipment controls, and other office equipment; pinch grasp to manipulate writing utensils. FREQUENT side-to-side turning of neck, walking, standing, bending and stooping, pushing/pulling, twisting at waist, moderate wrist torque to twist equipment knobs and dials; lifting objects weighing up to 25 lbs. from below waist to above shoulders and transporting distances up to 50 yards. OCCASIONAL squatting, kneeling, reaching above and at shoulder height, moderate

grasping to manipulate objects; lifting objects weighing 20-35 lbs from below waist to above shoulders and transporting distances up to 50 feet.

WORK ENVIRONMENT:

This job operates in a professional office environment. Professional attire required. This position routinely uses office equipment such as computers, calculators, multi-line telephones, photocopiers, printers and scanners, binding machines, hand-held recording devices, filing cabinets and fax machines. This position is routinely in contact with the public, other Boone County, and State employees, elected officials and members of other entities. Due to the subject matter of the position, the employee may be subject to stressful situations.

MINIMUM QUALIFICATIONS:

High School Diploma or GED equivalent, plus two years of clerical experience

PREFERRED QUALIFICATIONS:

One year of experience working in a legal environment, or experience in wage garnishment.

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.