

## Common Outcomes

*Revised: May 29, 2025*

### Overview

The purpose of this taxonomy is to establish common outcomes for services purchased or funded by the Boone County Children's Services Fund, Columbia/Boone County Public Health and Human Services, and the Heart of Missouri United Way. Common Outcomes listed within this document have examples of suggested contributing services which could be used in proposals. The suggested contributing services serve only as suggestions for services which might be tied to each outcome.

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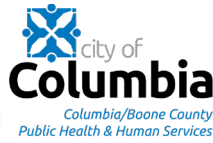
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## Common Outcomes with Examples of Contributing Services

### Achieve/maintain permanency (reunification, adoption, guardianship)

- Examples: Family Development, Home Visiting, Out of Home Respite – Child

### Are able to successfully navigate the justice system

- Examples: Advocacy, Case Management, Legal Services

### Born at a healthy birth weight

- Examples: Health Education, Home Visiting, Prenatal Care

### Develop and/or make progress towards goals to address identified needs

- Examples: Case Management, Clinical Case Management, Family Development, Home Visiting

### Develop healthy relationships with family members/caregivers

- Examples: Family Development, Family Therapy, Individual Therapy – Adult, Individual Therapy – Child, Parenting Skills Education

### Develop positive values, social competencies, and positive identities

- Examples: Community-Based Mentoring, Out of School Programming, Peer Support, Personal Development, Positive Youth Development, Site-Based Mentoring, Therapeutic Mentoring

### Develop/maintain a healthy lifestyle

- Examples: Health Education, Household Gardens, Physical Activity, Support Groups

### Gain knowledge about advocacy/policy issues

- Examples: Advocacy Education, Community Collaboration, Community Needs Assessment, Public Awareness/Education

### Gain knowledge about pertinent legal rights and obligations

- Examples: Advocacy, Home Buyer Education, Legal Services

### Gain positive parenting/co-parenting skills

- Examples: Family Development, Family Education, Home Visiting, Parent Partnership, Parent Skills Education

Gain strategies for enhancing safety

- Examples: Crisis Intervention, Domestic/Sexual Violence Education, Educational and Developmental Items

Gain vocational skills

- Examples: Job Coaching, Job Placement, Vocational Training

Graduate from high school, earn a HiSET or GED high school diploma equivalent

- Examples: Academic Instruction, Adult Basic Education

Identify, manage, and appropriately express emotions and behaviors

- Examples: Behavior Support Services, Child Development Education, Early Childhood Education, Individual Therapy – Adult, Individual Therapy – Child

Improve credit score

- Examples: Credit Building, Personal Finance Education

Improve Kindergarten readiness

- Examples: Early Childhood Education, Educational and Developmental Items, Home Visiting, Scholarships

Improve or maintain academic performance

- Examples: Academic Enrichment, Academic Instruction, Academic Support

Improve personal finances

- Examples: Credit Building, Home Buyer Education, Personal Finance Education

Improve professional skills

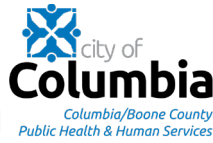
- Examples: Best Practices Training, Consultation, Evidence-Based Practices Training, Professional Coaching, Professional Services

Improve protective factors within family

- Examples: Car Seats, Case Management, Cribs, Early Childhood Education, Expectant/New Parent Assistance, Family Development, Family Therapy, Home Visitation, Hygiene Items, Infant Formula, Parenting Skills Education, Provision of Basic Needs Items



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#### Improve utilization of traditional banking resources

- Examples: Community Land Trust Home Ownership, Credit Building, Fair Housing Counseling, Home Buyer Education, Personal Finance Education

#### Increase access to healthy food

- Examples: Community Gardens, Congregate Meals, Grocery Shopping and Delivery, Home Delivered Meals, Supplemental Food, Supplemental Food Delivery

#### Increase capacity to utilize best practices

- Examples: Best Practices Training, Professional Coaching

#### Increase capacity to utilize evidence-based practices

- Examples: Consultation, Evidence-Based Practices Training, Professional Coaching

#### Increase income and assets

- Examples: Community Land Trust Home Ownership, Individual Development Accounts, Job Coaching, Job Placement, Personal Finance Education, Vocational Training

#### Increase knowledge of health conditions

- Examples: Best Practices Training, General Medical Care, Health Education

#### Increase knowledge on service delivery topics

- Examples: Best Practices Training, Cultural Enrichment, Family Education, Health Education, Home Buyer Education, Parenting Capacity Assessment, Parent Skills Education

#### Increase prosocial behaviors

- Examples: Behavior Support Services, Child Development Education, Early Childhood Education, Out of School Programming, Peer Support

#### Increase social connectedness

- Examples: Adult Day Programming, Community-Based Mentoring, Companionship, Home Visiting, Out of School Programming, Site-Based Mentoring, Support Groups

#### Intend to make changes based on knowledge gained

- Examples: Best Practices Training, Family Education, Health Education, Home Buyer Education, Parent Skills Training

- Examples: All services listed the Taxonomy of Services within the Food, Household Items, Material Goods, and Shelter services are possible contributing services

#### Maintain or gain housing stability

- Examples: Case Management, Fair Housing Counseling, Foreclosure Prevention, Official Documents Assistance, Rental Assistance, Service Coordination, Street Outreach, Supportive Permanent Housing, Utility Assistance

#### Maintain or gain independent living

- Examples: Case Management, Home Modification/Adaptation, Home Repair, Service Coordination, Supportive Permanent Housing

#### Meet or exceed age-appropriate developmental milestones

- Examples: Child Development Education, Developmental Screening, Early Child Care Programming, Early Childhood Education, Individual Therapy – Child, Prenatal Care, Social/Emotional Screenings

#### Obtain Employment

- Examples: Auto Repair/Assistance, Job Coaching, Job Placement, Job Readiness Training, Transportation

#### Obtain job readiness skills

- Examples: Career Exploration, Job Coaching, Job Readiness Assessment, Job Readiness Training

#### Receive age-appropriate immunizations

- Examples: General Medical Care, Health Education, Home Visiting, Pediatric Evaluation

#### Reduce risk for abuse/neglect

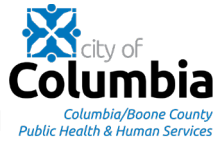
- Examples: Case Management, Family Development, Home Visiting, Family Therapy, Out of Home Respite Care – Child, Parenting Skills, Provision of Basic Needs Items

#### Referred to needed resources

- Examples: Information and Referral, Service Coordination

#### Resolve immediate crisis

- Examples: Case Management, Crisis Care, Crisis Intervention



#### Retain employment

- Examples: Job Coaching, Job Placement, Job Readiness Training, Vocational Training

#### Successfully able to manage mental and behavioral health conditions

- Examples: Behavioral Health Assessment, Computer-Assisted Intervention, Family Therapy, Group Therapy, Individual Therapy – Adult, Individual Therapy – Child, Medication Management, Peer Support, Psychiatric Case Management, Psychiatric Treatment, Substance Use Disorder Assessment

#### Successfully linked with services

- Examples: Case Management, Clinical Case Management, Psychiatric Case Management, Service Coordination

#### Used professional expertise to improve performance

- Examples: Best Practices Training, Consultation, Evidence-Based Practices Training, Organizational Capacity Training, Professional Coaching, Professional Services

## Process Indicators

Programs offering services included in “Community Advancement” taxonomy area of the Taxonomy of Services must utilize these process indicators.

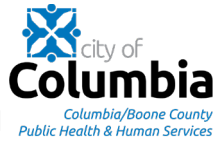
- Engage, promote, and coordinate community efforts aimed at specific social issues
- Gather information about specific social problems
- Assess community needs
- Advance collective impact goal
- Improve community issue through policy or environmental change

## Collective Impact Outcomes

If working through a Collective Impact model to address community concerns, additional outcomes are available. Collective impact initiatives include 5 conditions: a common agenda, shared measurement, mutually reinforcing activities, continuous communication, and backbone support. You can learn more about the conditions for collective impact via the [Collective Impact Forum’s “What Is Collective Impact” information page](#). Examples of outcomes tied to conditions of collective impact are below.



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## 1. Common Agenda

### Potential Outcomes:

- Develop common understanding of community problem
- Identify shared vision for community change
- Convene stakeholders to improve identified community issue

### Potential Indicators:

- XX% of community sectors are included within leadership of collective impact project
- XX% of individuals engaged in collective impact project are aware of project goals and activities
- XX% of decision makers are from the target population group
- XX% of individuals involved within collective impact project express attitudes or beliefs that support desired behavior change

## 2. Shared Measurement

### Potential Outcomes:

- Collect shared data to measure community issue
- Engage in performance improvement to improve identified community issue
- Engage in shared accountability to improve identified community issue

### Potential Indicators:

- XX% of organizations working on goals for collective impact project collect shared data.
- XX% of organizations in collective impact project sign data MOUs
- XX% of organizations contribute data around identified community issue
- XX% of collective impact partners utilize shared measurement system

## 3. Mutually Reinforcing Activities

### Potential Outcomes:

- Coordinate activities across organizations to improve identified community issue
- Develop strategic plan of action to improve community issue

### Potential Indicators:

- XX% of individuals participating in project contribute to development of strategic plan
- XX% of organizations within project participate in activities
- XX% of organizations participating in project engage in activities to support improvement of community issue

#### 4. Continuous Communication

##### Potential Outcomes:

- Communicate continuously around specific identified community issue

##### Potential Indicators:

- XX% of organizations participating in project receive regular communication from project leaders.
- XX% of individuals participating in project report receiving continuous communication from project

#### 5. Backbone Support

##### Potential Outcomes:

- Coordinate activities across organizations to improve identified community issue
- Convene stakeholders to improve identified community issue

##### Potential Indicators:

- XX% of organizations participating in project attend meetings
- XX% of individuals participating in project report project leaders are effective at coordinating activities
- XX% of individuals participating in project report project leaders demonstrate a commitment to collective impact project