



Boone Impact Group Program Performance Measures

Program Performance Definition

The information below provides definitions and how each term is used in a Program Performance Measures table:

Outcome

Definition: Describes a beneficial change (knowledge, behavior, or condition) in the people being served.

Only outcomes from the Boone Impact Group’s Common Outcomes may be selected. Programs can have up to five different program outcomes.

Percentage (%)

Definition: The percent of program participants anticipated to achieve the proposed indicator.

Provide the percentage of program participants anticipated to achieve the proposed indicator.

Indicator

Definition: A specific, observable, and measurable characteristic or change that represents achievement of the outcome.

Include at least one indicator for each outcome. Up to three indicators may be included per outcome. Only one indicator can be provided for each indicator field.

Method of Measurement

Definition: The instrument or technique used to gather the information needed to measure the outcome indicator.

List/describe the type of measurement tool(s) that will be used to determine if the proposed indicator is met.

Contributing Services

Indicate each program service contributing to the proposed outcome. Multiple services can be listed in each field. Include all program services, not just those being proposed to be contracted/funded.

Example:

Program Outcome	%	Indicator	Method of Measurement	Contributing Services
Develop and/or make progress toward goals to address identified needs	90	Individuals make progress on their goals to address identified needs	Case manager notes; case plan	Case Management

Program Performance Measures Table

Program Outcome 1	%	Indicator	Method of Measurement	Contributing Services

Program Outcome 2	%	Indicator	Method of Measurement	Contributing Services

Program Outcome 3	%	Indicator	Method of Measurement	Contributing Services

Program Outcome 4	%	Indicator	Method of Measurement	Contributing Services

Program Outcome 5	%	Indicator	Method of Measurement	Contributing Services