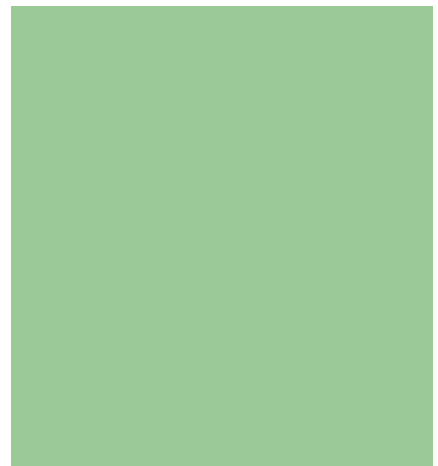
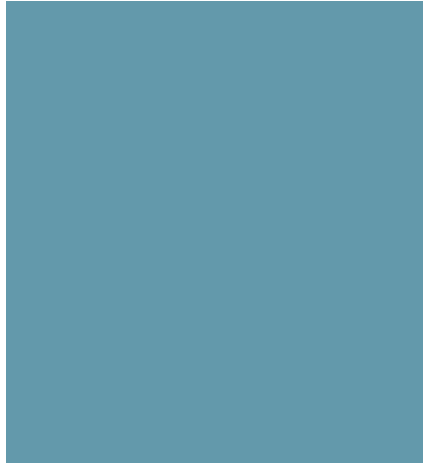


2019 ANNUAL REPORT



BOONE COUNTY COMMUNITY SERVICES



Boone County
Children's Services Fund



- 3** Letter from the Director
- 4** Community Services Department Organizational Chart
- 5** Children's Services Overview
- 6** Infant/Early Childhood Programs
- 8** School-Based Programs
- 10** Youth & Family Support Programs
- 12** Treatment Programs
- 14** Community Support & Basic Needs Programs
- 16** Financials
- 17** 2019 Programs & Amount Utilized



INFANT/EARLY CHILDHOOD PROGRAMS



SCHOOL-BASED PROGRAMS



YOUTH & FAMILY SUPPORT PROGRAMS



TREATMENT PROGRAMS



COMMUNITY SUPPORT & BASIC NEEDS PROGRAMS

Note: Individuals served on program pages represent only those funded through Boone County Community Services (BCCS) funds. Program services in italics indicate the service does not receive funding from BCCS. Residence demographics on funding category overview pages include individuals served from additional funding sources.



LETTER FROM THE DIRECTOR



JOANNE NELSON

Community Services Director
Boone County, MO

I am pleased to present the Boone County Community Services Department 2019 Annual Report. This Community Services Department was established in 2014 and is responsible for the administration of the Children's Services, Community Health/Medical, and Domestic Violence Funds for a combined budget of over \$7 million a year.

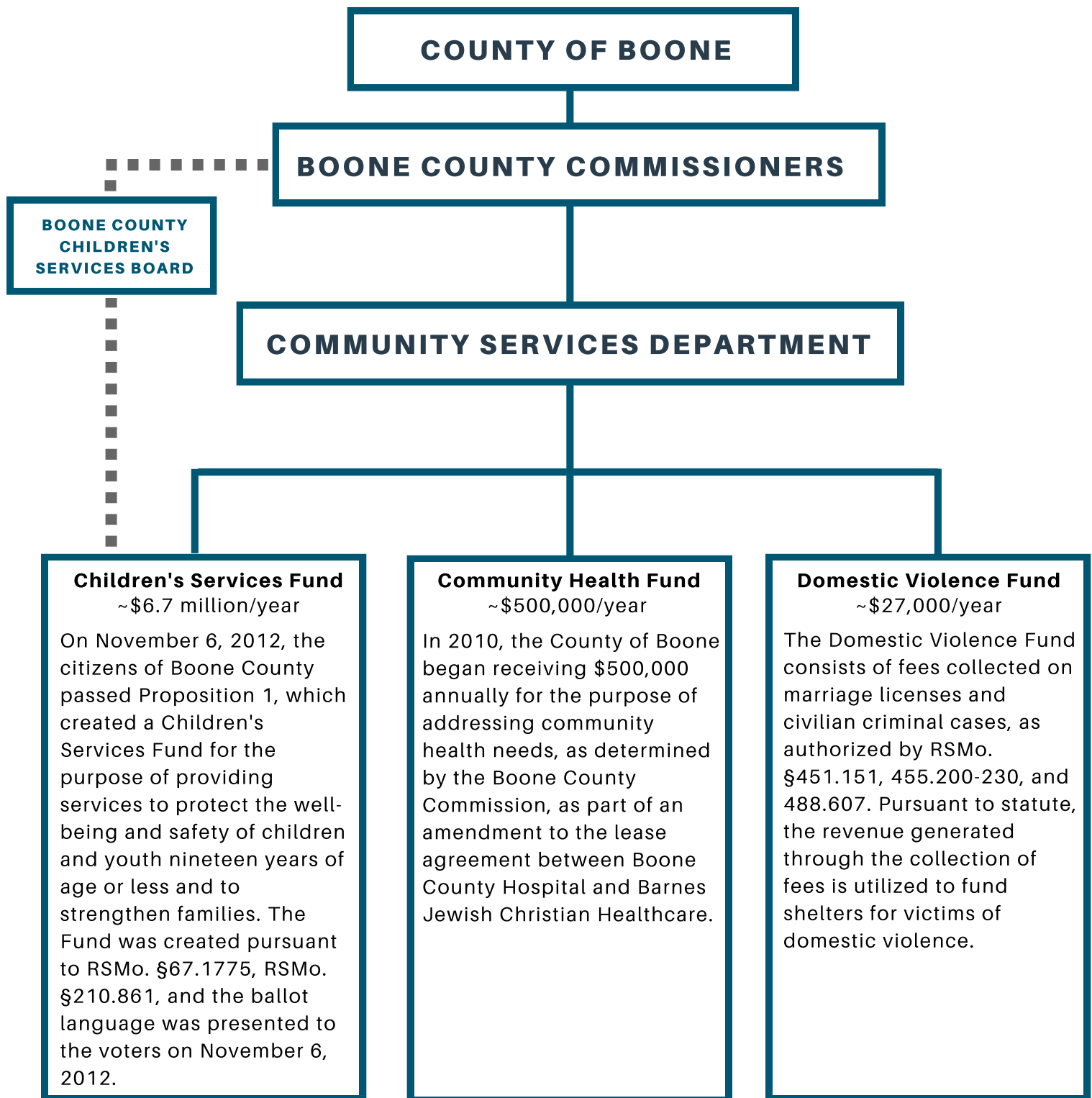
The Community Services Department funded 49 programs aimed at improving the lives of Boone County residents. Each funded program is required to submit semi-annual reports to demonstrate the impact of the program services on the individual, family and community. The programs are arranged according to the primary population and service category the programs serve. Each program and the amount they utilized in 2019 are listed at the end of the report. More program and contact information can be found on our website at www.showmeboone.com/communityservices.

Several initiatives aimed at continuous quality improvement were started in 2019. Department staff are using data from previously funded proposals to better understand how to streamline application processes and collect better information. These changes will help us tell the story of the services purchased through the County's funding streams. Department staff are also beginning the development of comprehensive common outcomes. These outcomes will help us tell our community how tax dollars and community health/medical funds are spent and how Boone County residents have benefited.

The Boone County Children's Services Board also supported the Journey Toward Inclusive Excellence, which is a series of experiences to help individuals mitigate personal biases and foster change in our community. The Journey Toward Inclusive Excellence ran from January to August 2019. The department has also worked collaboratively with the City of Columbia and Heart of Missouri United Way to further develop the Boone Indicators Dashboard (BID). The BID now includes equity statements that will serve to encourage further examination of disparities, inequity, and the systemic and institutionalized racism in our communities.

As you will see in the following pages, there are many children, families and individuals benefiting from the services that are available through the Community Services Department. I want to thank the taxpayers of Boone County who make this possible. Healthy children, families and individuals contribute to a healthy community. I value the opportunity to serve as the Director of the Community Services Department and am grateful to live in a community that cares about and is responsive to the needs of others.

COMMUNITY SERVICES DEPARTMENT ORGANIZATIONAL CHART



BOONE COUNTY COMMUNITY SERVICES MISSION STATEMENT

To support the greatest possible level of independence and self-sufficiency of Boone County residents by promoting their physical, mental and social well-being to cultivate a safe and healthy community.

CHILDREN'S SERVICES FUND OVERVIEW

On November 6, 2012, the citizens of Boone County passed County of Boone Proposition 1, which created a Children's Services Fund for the purpose of providing services to protect the well-being and safety of children and youth nineteen years of age or less and to strengthen families. The Fund was created pursuant to RSMo. §67.1775, RSMo. §210.861, and the ballot language was presented to the voters on November 6, 2012. The Children's Services Fund became effective and the inaugural board was appointed by the Boone County Commission in April of 2013. The board is known as the Boone County Children's Services Board (BCCSB) and is the administrative authority of the Children's Services Fund, which includes establishing the budget and approving appropriations from the fund. The Children's Services Fund generates approximately 6.7 million dollars per year.

Statutorily Eligible Services

RSMo. §210.861 specifies the types of services that may be funded by the BCCSB; pursuant to statute, funds may be invested in the following services:

- up to thirty days of temporary shelter for abused, neglected, runaway, homeless or emotionally disturbed youth
- respite care services
- unmarried parent services
- outpatient chemical dependency and psychiatric treatment programs
- counseling and related services as a part of transitional living programs
- home-based and community-based family intervention programs
- prevention programs which promote healthy lifestyles among children and youth and strengthen families
- crisis intervention services, inclusive of telephone hotlines
- individual, group, or family professional counseling and therapy services
- psychological evaluations
- mental health screenings

Revenues collected and deposited in the Children's Services Fund may not be expended for inpatient medical, psychiatric, and chemical dependency services, or for transportation services.

Children's Services Board Vision Statement

In pursuit of its mission, the Board Members responsible for the Children's Services Fund hold the following core values and have the following vision:

Accountability: The Children's Services Fund will be operated transparently and funds invested wisely to earn and sustain the public's trust.

Integrity: The Children's Services Board Members will act with respect, honesty and transparency.

Discipline: The Children's Services Fund will be used with purpose and focus on efforts to support creation of integrated systems.

Adaptability: The Children's Services Fund will be used flexibly and will be responsive in order to meet the changing needs of our community.

Children's Services Board Mission Statement:

To improve the lives of children, youth and families in Boone County by strategically investing in the creation and maintenance of integrated systems that deliver effective and quality services for children and families in need.

9 EARLY CHILDHOOD PROGRAMS FUNDED

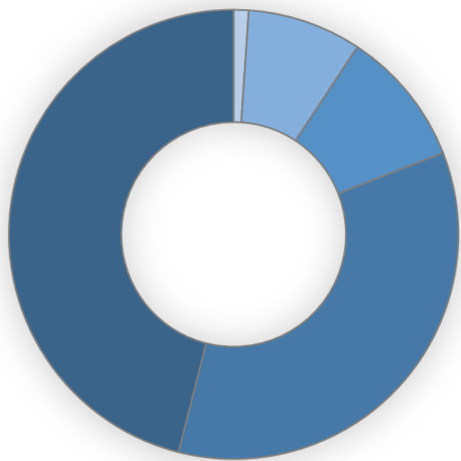
Programs included developmental and behavioral screenings, trainings, curriculum and nutritional education.

3,035

City of Columbia residents served

2,468

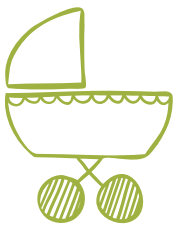
residents outside Columbia city limits served



Total Program Funding

\$2,427,044.94

- Social Development & Enrichment (1%)
- Community Advancement (8%)
- Health & Medical (10%)
- Supportive Services (35%)
- Training & Development (46%)



939

expecting/new mothers, infants and children received home visiting services



2,111

mental health screenings and/or assessments were provided



716

early childhood professionals and community members received training



4,625

hours of case management and service coordination provided

"I've seen so much growth in my child's teacher since she's been participating in your program." - Parent of a student who attends a childcare center trained in HighScope and whose teacher earned their Child Development Associate (CDA)

"I began working with the Jones family when I started in my position as the HealthySteps Specialist in January of 2017. At that time, the twins were 9 months. Mom struggled with having a small income from the children's father who did not live with them and this was not enough to cover the cost of daycare. She suffered from depression and did not have a lot of family support. They did not have transportation, so I set up Medicaid rides to bring them to and from doctor visits to make sure they stayed up to date on their shots. At one point, mom had some concerns about how to address the children's tantrums. The children's pediatrician offered to accompany me on a home visit to sit down and work with the family on ways to manage these. Over the years, I have gotten to know the family well by doing more home visits and helping with other behavioral and social concerns as they arise. I received a text on a Monday morning stating that she was completely out of food and she didn't know what to do. I tried calling every resource I could think of, but nothing was open. I decided to go to the grocery store and brought them over several bags of groceries to get them through a few days until she could get to the food pantry. The look on the children's faces was priceless! It was almost as if I brought bags of toys for them. After I left, I received this text: 'They love all of the food you brought! You know it hurts when you hear your child say...Mom, I'm hungry...and there's nothing you can do about it. That is why I really thank you. God Bless You.' Since then, the twins have graduated from the HealthySteps program (over age 3), but mom continues to contact me occasionally. I am thankful that I can be a steady resource for her. This program is so much more than just meeting with the family at clinic visits - we really are able to help families wherever they are at in life; to help their children grow, learn and develop new skills."

- MU HealthySteps Coordinator



7 SCHOOL-BASED PROGRAMS FUNDED

Programs services included: training for teachers, clubs, capacity building for student education, case management, universal social-emotional screenings and psychiatric services.

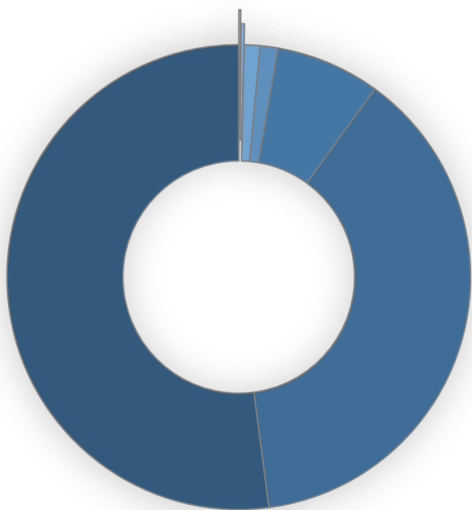
25,470

City of Columbia residents served

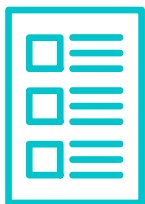
6,984

residents outside Columbia city limits served

Total Program Funding
\$1,899,712.99



- Income Support & Employment (<1%)
- Community Advancement (<1%)
- Basic Needs (1%)
- Social Development & Enrichment (1%)
- Training & Development (7%)
- Supportive Services (38%)
- Health & Medical (52%)



120,869

screenings and assessments completed



7,674

hours of case management provided



531

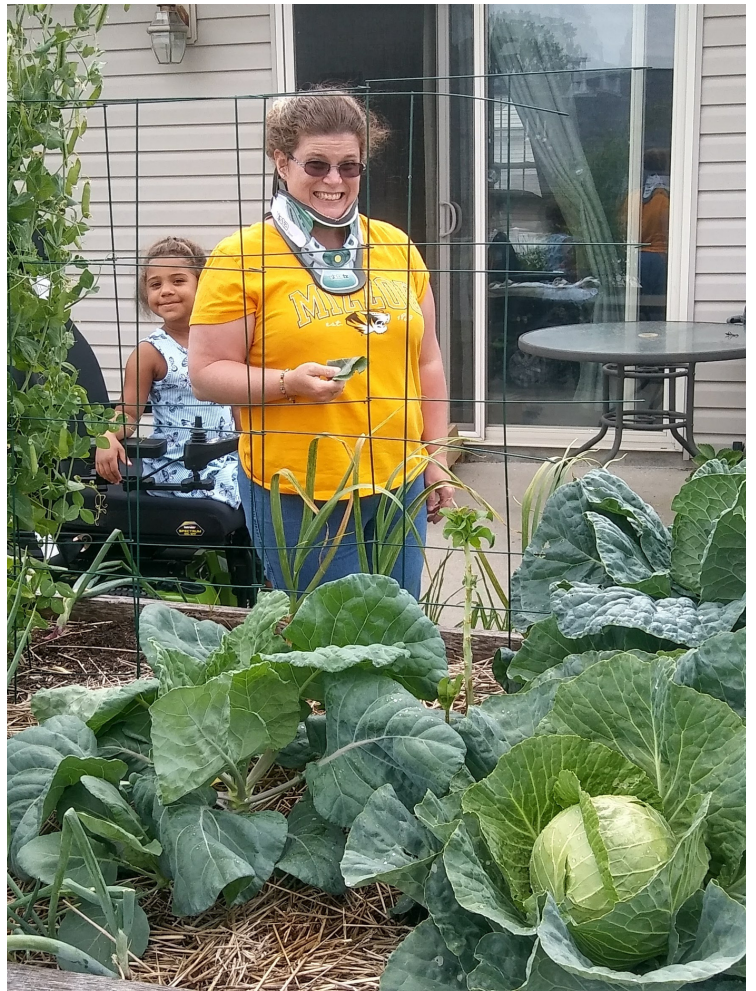
school staff members trained in best practices



1,004

individuals received therapy and psychiatric treatment services

"While at our first Community Service Learning event of the year, one Teen Outreach Program (TOP) student stated, 'I love this club!' She was excited about being in an after-school club that is not only fun, but also allows her to go out and help the community. When she first started coming to the TOP meetings, she was very quiet and kept to herself; however, after several club meetings, she started mingling with other TOP students and is now always one of the first students to participate in any conversation taking place. Recently, another student came up and started talking to her TOP facilitators about some issues she had been experiencing recently." - TOP staff



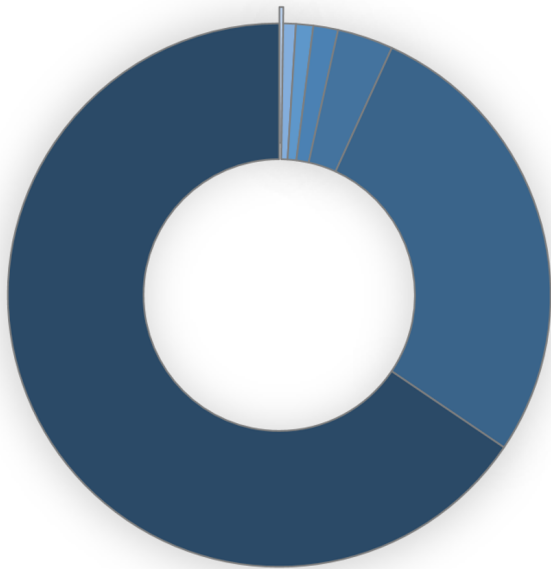
15 YOUTH & FAMILY SUPPORT PROGRAMS FUNDED

Programs are designed to strengthen the family and parenting practices and the healthy development of children.

23,529 10,406

City of Columbia residents served

residents outside Columbia city limits served



Total Program Funding

\$2,394,709.69

- Training & Development (<1%)
- Education (1%)
- Basic Needs (1%)
- Health & Medical (1%)
- Community Advancement (3%)
- Social Development & Enrichment (28%)
- Supportive Services (66%)



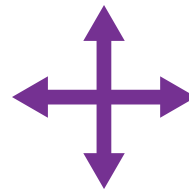
60,970

hours of social development and enrichment services provided



564

individuals received mental health screenings and/or assessments



7,156

hours of case management provided



1,621

individuals received supportive services



"Though working full-time to support her family, a mother and her children were homeless—bouncing between sharing a one-bedroom apartment and staying in a hotel when she had the cash. Even with a full-time job, the high cost of childcare was making it difficult for her to see how she could afford a place for her family. Then she enrolled her oldest son in the Moving Ahead Program. Opening that door connected her to the Healthy Home Connections Moving Ahead Family Life Coach (FLC). The FLC helped get her child's birth certificate—key to applying for assistance. The FLC then helped her through the CHA housing application process. Finally, mom and family moved into their new CHA apartment. The FLC supplied a bag of basic needs supplies and continues to work with agencies on behalf of the family."

- CHA Low-Income Services, Inc.



10 TREATMENT PROGRAMS FUNDED

Programs provide physical and mental health treatment to children, youth, parents, families and adults.

3,315

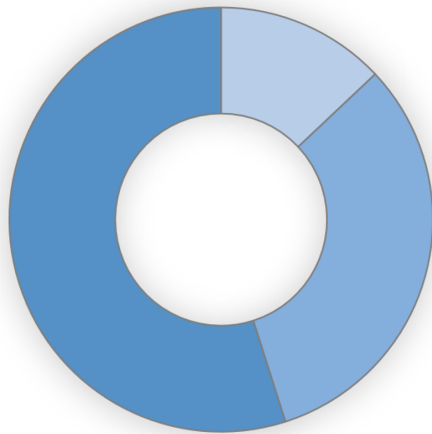
City of Columbia residents served

320

residents outside Columbia city limits served

Total Program Funding

\$1,192,045.10



- Training & Development (13%)
- Supportive Services (32%)
- Health & Medical (55%)



542

individuals received a behavioral health assessment



455

individuals participated in therapy and/or psychiatric services



10,122

hours of case management provided



230

individuals were trained in evidence-based and best practices

"I wanted to express my family's praise to the Great Circle Program. Not only have they helped us with counseling that has brought our family much closer and opened our eyes to ways of communication and stress relief, but they actually found us a donated mini van that let me get back to work and made it possible to support and provide a better life for every member of my family. Thank you so much for your devotion and dedication in building happier, stronger families." - Great Circle client

"Molly came to Phoenix Programs following a series of failed treatment attempts in other programs. She entered over and over again vowing to find recovery and reunite with her family; each time leaving the program to continue her using. She lost jobs, relationships, housing and the custody of her three young children. She became homeless shortly after losing custody of her children and turned deeper into her opioid addiction. Phoenix Programs offered her a substance use disorder treatment program funded by Boone County Community Health Fund. The program offered Molly a strong recovery-oriented system of care that supported her through treatment. Phoenix provided her the tools to be responsible for her own recovery and motivate change. She was encouraged to create new and strengthen existing ties to the recovery community. Molly today is a working mother of three with the goal of owning her own catering business. She has rebuilt previously broken family relationships and has a passion for running, attending many of the 5k runs in the area. Molly is proud of her success and motivates others by doing community service work and sharing her story of recovery with humor at times and heart breaking sadness at others." - Phoenix Programs, Inc.

"Scott was referred to the Bridge Program by his physician in 2016, at the age of fourteen. He had been struggling with focus and low academic participation, as well as feelings of sadness and social anxiety. At times when he was extremely sad, he would experience auditory and visual hallucinations. As Scott's time in the program drew to a close, his doctor recommended a CT scan be completed of Scott's brain given his symptoms. Scott required two brain surgeries for tumor resection. Since surgery, Scott's psychiatric and physical symptoms have resolved. His mom feels as though she 'got her son back.'" - MU Bridge Program



11 COMMUNITY SUPPORT AND BASIC NEEDS PROGRAMS FUNDED

The primary objective of community support and basic needs is to help individuals and families meet these needs by providing resources.

33,019

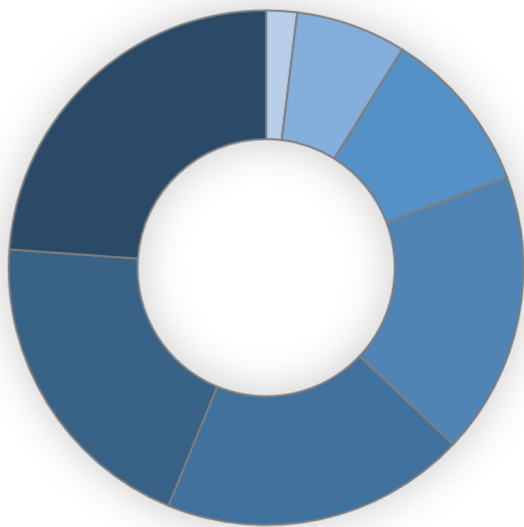
City of Columbia residents served

5,900

residents outside Columbia city limits served

Total Program Funding

\$434,141.56



- Social Development & Enrichment (2%)
- Training & Development (7%)
- Community Advancement (10%)
- Basic Needs (18%)
- Supportive Services (19%)
- Health & Medical (20%)
- Housing (24%)



1,093

individuals were provided a safe shelter and/or housing assistance



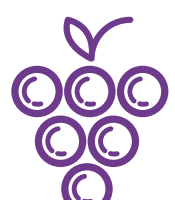
405

rides purchased to access health care services



21,914

individuals helped in order to meet their basic needs



1,186

individuals received educational services at the new Agriculture Park



Central Pantry's atmosphere and accessibility has improved greatly in the last year. The Pantry has added new display shelving for easier access to produce and reach-in coolers for produce provide for a more appealing display and fresher food.



"A 68-year-old man started case management through the Senior Connect program. He had recently been released from a nursing home to return to his apartment. While in the nursing home he was unable to walk, but worked with physical therapist in hopes to be able to walk again. While his life was different than before, he did not give up hope. To help with his progress, his case manager signed him up to receive free Ensure shakes on a monthly basis. The Volunteer Coordinator added him to the Food Pantry Delivery program to get his box delivered each month. These services guaranteed access to the nutrition his doctor stressed he needed in order to heal successfully. After a few months, he was doing much better, both physically and mentally. He expressed he wanted to get out and walk more, but needed a companion to feel more secure. His case manager sent a referral to the Volunteer Coordinator who matched him with a Friendly Visiting volunteer. He loves his new volunteer and has already seen improvement in his walking. He is now building strength while feeling secure and forming an intergenerational friendship." - Services for Independent Living





FINANCIAL REPORT

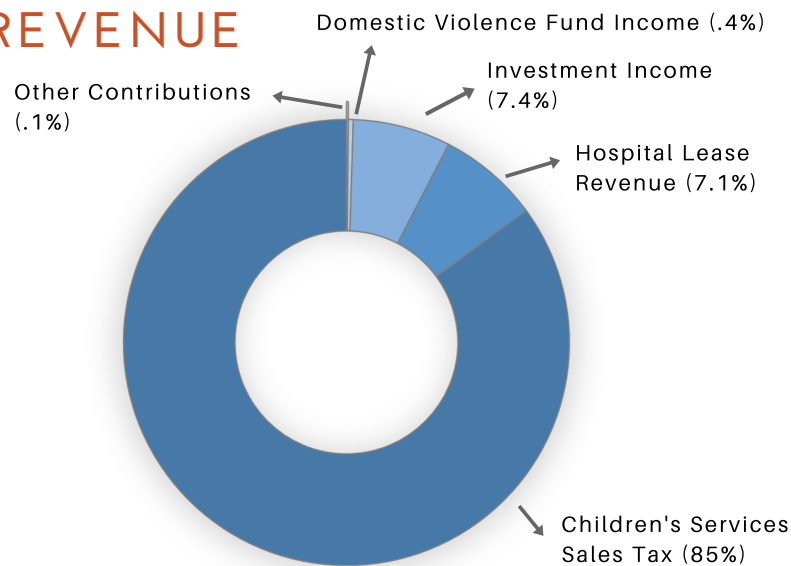
Revenue

Other Contributions	\$10,603
Domestic Violence Fund Income	\$28,157
Investment Income	\$577,556
Hospital Lease Revenue	\$556,018
Children's Services Sales Tax.....	\$6,675,451
Total Revenue.....	\$7,847,785

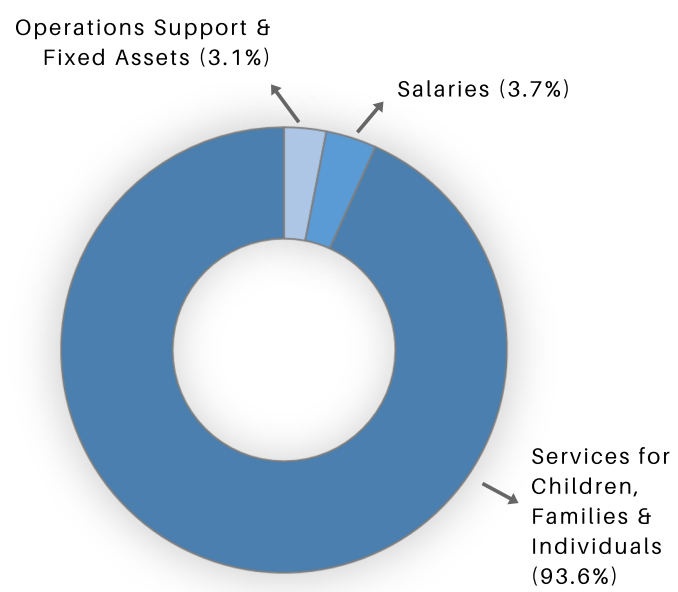
Expenditures

Operations Support & Fixed Assets..	\$247,158
Salaries	\$297,957
Services for Children, Families & Individuals	
Strategic Opportunities	\$428,043
Purchase of services contracts ...	\$7,118,103
Total Expenditures	\$8,062,025
Release of Prior Year Encumbrances (\$29,236)	

REVENUE



EXPENDITURES



2019 PROGRAMS & AMOUNT UTILIZED

INFANT & EARLY CHILDHOOD PROGRAMS

Cradle to Career Alliance

Cradle to Career Alliance Community Services
\$68,357.37

Lutheran Family and Children's Services of Missouri

Pregnancy and Parenting Services
\$418,925.67

University of Missouri - Department of Psychiatry

Boone County Early Childhood Coalition
\$639,359.75

First Chance for Children

First Chance for Children Expansion
\$212,058.40

Mary Lee Johnston Community Learning Center

Healthy Habits
\$65,920.65

University of Missouri - Department of Psychiatry

SOAR
\$457,709.10

Harrisburg Early Learning Center

School Age and Early Childhood Services
\$35,419.47

Moberly Area Community College

BCCSF Quality Childcare Initiative
\$408,947.87

University of Missouri - Division of Pediatrics, Department of Child Health, and UM Health Care

HealthySteps
\$120,346.66

SCHOOL-BASED PROGRAMS

Columbia Center for Urban Agriculture

Improving Mental and Physical Health of Food Insecure Children Through Hands-On Nutrition Intervention
\$141,557.00

Jefferson City Area YMCA

Healthy Hometown - Southern Boone County
\$49,942.72

University of Missouri - Department of Psychiatry

MU Bridge Program: School-Based Psychiatry
\$701,886.02

Central Missouri Community Action

BRIDGE
\$212,815.51

SEED Success

BooneSaves
\$13,203.43

Columbia/Boone County Department of Public Health and Human Services

Teen Outreach Program
\$23,521.39

University of Missouri - Boone County Schools Mental Health Coalition

Boone County Schools Mental Health Coalition
\$756,786.92

YOUTH & FAMILY SUPPORT PROGRAMS

Boys & Girls Club of Columbia Area

After-School and Summer Programming
\$272,994.39

CHA Low-Income Services, Inc.

Healthy Home Connections
\$396,276.50

Cora Community Outreach

Cor Columbia North Expansion
\$65,741.23

Central Missouri Foster Care and Adoption Association

Boone County Respite Program
\$16,904.68

CHA Low-Income Services, Inc.

MAP - Therapeutic Art-Making
\$72,000.00

Fun City Youth Academy

Fun City Youth Academy
\$74,008.01

Central Missouri Foster Care and Adoption Association

Family Crisis Stabilization Program
\$58,418.73

CHA Low-Income Services, Inc.

YC2 - Communities that Care Project
\$89,799.47

Heart of Missouri CASA

CASA Child Advocacy
\$121,975.00

Visit www.showmeboone.com/communityservices for program and contact information

2019 PROGRAMS & AMOUNT UTILIZED

YOUTH & FAMILY SUPPORT PROGRAMS (CONTINUED)

Presbyterian Children's Homes and Services

Therapeutic Mentoring and Family Support
\$57,006.25

Sustainable Farms & Communities

Access to Healthy Food
\$30,279.50

Rainbow House

Children's Emergency Shelter
\$12,144.90

True North of Columbia, Inc.

True North Children's Program
\$29,764.48

Rainbow House

Parenting Class Program
\$3,510.50

University of Missouri - Family Access Center of Excellence (FACE)

Family Access Center of Excellence
\$1,093,886.05

TREATMENT PROGRAMS

13th Circuit/Boone County Court

Child Permanency Services
\$168,828.75

Coyote Hill Christian Children's Home

Equine-Assisted Psychotherapy
\$15,822.15

Great Circle

Early Assessment and Interventions for Outcomes Now (EAISON)
\$168,190.54

University of Missouri - Psychological Services Clinic

MU Center for Evidence-Based Youth Mental Health
\$293,279.25

Burrell Behavioral Health, Inc.

Family Health Program
\$119,626.92

Coyote Hill Christian Children's Home

Trauma-Informed Training
\$87,492.32

HeartSpace Clinic

Technology Enhanced Mental Health
\$79,575.56

Compass Health, Inc.

Behavioral Health Care Programming
\$96,971.61

Family Health Center

Boone County Emergency Dental Referral Program
\$97,168.00

Phoenix Health Programs

Outpatient Substance Use Treatment
\$65,090.00

COMMUNITY SUPPORT & BASIC NEEDS PROGRAMS

Columbia Center for Urban Agriculture

Encouraging Healthy Habits at Columbia's New Agriculture Park
\$32,651.10

Services for Independent Living

Senior Connect
\$41,893.36

True North of Columbia, Inc.

True North of Columbia, Inc.
\$25,998.45

Voluntary Action Center

VAC Housing Program
\$10,040.00

Columbia/Boone County Department of Public Health and Human Services

Live Well Boone County
\$116,451.03

The Food Bank for Central and Northeast Missouri, Inc.

Central Pantry
\$49,999.98

University of Missouri - Adult Day Connection

MU Adult Day Connection - Adult Day Healthcare and Transportation
\$10,345.13

Voluntary Action Center

VAC Housing Program
\$49,118.09

In2Action

Recovery Support and Reentry Opportunity Center
\$7,375.63

The Salvation Army

Harbor House Emergency Shelter
\$54,993.79

Voluntary Action Center

VAC Basic Needs Program
\$35,275.00

Community Services Department Staff

Joanne Nelson, Director
Kristin Cummins, Program Manager
Megan Corbin Bania, Data and Performance Analyst
Michelle Hilley, Administrative Coordinator

Former Staff Members:

Kelly Wallis (*Director until October 2019*)
Lauren Schnitzler (*Administrative Coordinator until July 2019*)

Boone County Children's Services Board Members

In remembrance of Dewey Riehn, a strong advocate for children

Les Wagner, Chair
Gregory Grupe, Vice Chair
Connie Leipard, Treasurer
Michele Kennett
Wiley Miller
Leigh Spence
Lynn Barnett
Robert Aulgur (*term began March 2020*)
Nancy McKerrow (*term expired March 2020*)

Community Health Advisory Council

Commissioner Janet Thompson
Stephanie Browning
Barbara Weaver
Jed Angell
Linda Cooperstock

Community Services Department:

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www.showmeboone.com/communityservices

