

COMMUNITY SERVICES DEPARTMENT



ANNUAL REPORT 2014

**Kelly Wallis
Director**

The Community Services Department was established by the Boone County Commission in 2014 primarily in response to the successful citizen initiative “Putting Kids First.” This initiative resulted in voter approval of a permanent one-quarter cent sales tax which created a Community Children’s Services Fund. The administration of this fund is the responsibility of the Community Services Department. Other funds administered by this Department include the Community Health/Medical Fund, Domestic Violence Fund, and Community and Social Services Fund.

Community Services Department Mission:

To support the greatest possible level of independence and self-sufficiency of Boone County residents by promoting their physical, mental and social well-being to cultivate a safe and healthy community.

The Community Services Department is located at 605 E. Walnut, Suite A, Columbia, Missouri and consists of three staff, a director, program manager, and administrative assistant. The first director of the Community Services Department was hired by the County Commission in January of 2014. The Director then hired a Program Manager in April of 2014 and an Administrative Assistant in June of 2014. The initial activities of the Community Services Department included creating and establishing the process for allocating funds from the Children’s Services and Community Health/Medical Funds, developing requests for proposals to elicit proposals responsive to the priorities of the Boone County Children’s Services Board and County Commission, and creating an evaluation process to assist with the determination of which proposals to fund.

The Community Services Department partners with entities in the community that also fund social services or endeavor to improve the well-being of Boone County. The Community Services Department is working in conjunction with the Columbia/Boone County Department of Health and Human Services on a joint funding management system. The joint funding management system is intended to simplify the application process for organizations applying for funds from multiple sources. It is also intended to gather consistent information across organizations to help better determine the impact the organizations’ services are having on the community. The Director of the Community Services Department is a member of the Executive Leadership Council of the Cradle to Career Alliance. This coalition is comprised of Boone County community leaders working to measurably improve student success and reduce disparities by helping community organization and school work more closely together and use local data to identify practices that work. The Director is also a member of the Boone County Coalition to Prevent Substance Abuse whose goal is to empower and support Boone County communities in improving the lives of children, youth and families by promoting wellness and preventing substance abuse. The Director serves on the Behavioral Health and Access to Health Care Action Teams resulting from the Mobilizing for Action through Planning and Partnerships (MAPP) process. The MAPP process was and is a community driven process that developed

and is in the process of implementing a community health improvement plan. Each action team developed a work plan that uses measurable objectives, activities and performance measures to evaluate success of the Community Health Improvement Plan.

The Director provides outreach to and answers inquiries from the community regarding the Community Services Department. The Director presented at the League of Women Voters' Mental Health Forum, an Osher Life Long Learning Course, and to multiple civic groups including Rotary, Optimist and Kiwanis Clubs.

Community Children's Services Fund

On November 6, 2012, the citizens of Boone County passed County of Boone Proposition 1, which created a Children's Services Fund for the purpose of providing services to protect the well-being and safety of children and youth nineteen years of age or less and to strengthen families. The Fund was created pursuant to RSMo. §67.1775, RSMo. §210.861, and the ballot language presented to the voters on November 6, 2012. The Community Children's Services Fund became effective and the inaugural board was appointed by the County Commission in April of 2013. The board is known as the Boone County Children's Services Board (BCCSB) and is the administrative authority of the Community Children's Services Fund including establishing the budget and approving appropriations from the fund. RSMo. §210.861 specifies the types of services that may be funded by the BCCSB; pursuant to statute, funds may be invested in the following services:

- up to thirty days of temporary shelter for abused, neglected, runaway, homeless or emotionally disturbed youth
- respite care services
- unmarried parent services
- outpatient chemical dependency and psychiatric treatment programs
- counseling and related services as a part of transitional living programs
- home-based and community-based family intervention programs
- prevention programs which promote healthy lifestyles among children and youth and strengthen families
- crisis intervention services, inclusive of telephone hotlines
- individual, group, or family professional counseling and therapy services
- psychological evaluations
- mental health screenings.

Revenues collected and deposited in the community children's services fund **may not** be expended for inpatient medical, psychiatric, and chemical dependency services, or for transportation services.

The initial activities of the BCCSB were to educate themselves as to County processes and procedures, develop governance and operational structure through the creation of a mission, vision, bylaws, and funding policy and to gather community input regarding the community's needs for statutorily eligible services.

Mission:

To improve the lives of children, youth and families in Boone County by strategically investing in the creation and maintenance of integrated systems that deliver effective and quality services for children and families in need.

Vision:

Values and Vision: In pursuit of its mission, the Board Members responsible for the Children's Services Fund hold the following core values and have the following vision:

- **Accountability:** *The Children's Services Fund will be operated transparently and funds invested wisely to earn and sustain the public's trust.*
- **Integrity:** *The Children's Services Board Members will act with respect, honesty and transparency.*
- **Discipline:** *The Children's Services Fund will be used with purpose and focus on efforts to support the creation of integrated systems.*
- **Adaptability:** *The Children's Services Fund will be used flexibly and will be responsive in order to meet the changing needs of our community.*

The BCCSB contracted with the Institute of Public Policy, Harry S. Truman School of Public Affairs, University of Missouri to develop a structure to gather relevant community input. Information was gathered regarding children's services from various specific segments of the community, as well as the community at large. The information was critical for BCCSB's decision making. The Institute of Public Policy delivered to the BCCSB an Inventory of Boone County Service Providers providing services in alignment with RSMo. §210.861, a Synthesis of Existing County-Level Reports, Community Input Feedback through a series of Community Input Sessions and a Community Input Report which included the information from the foregoing mentioned deliverables as well as information collected through ten key informant interviews. The Community Input Report identified three issue areas needing to be addressed in Boone County: Access, Education, and Systems/Structures. The BCCSB adopted as its priority to fund services which aimed at addressing one or more of the issue areas and services aimed at prevention.

After establishing a governance and operational structure, and gathering community input, the BCCSB was in a position to make wise investment decisions. In May of 2014, the BCCSB issued requests for Purchase of Service programs and Pilot Programs to Provide Innovative Services. Proposals were initially due to the BCCSB in June of 2014, however, due to overwhelming organization request the deadline was extended to July of 2014. The BCCSB

received 35 proposals in response to the Request for Proposals for Purchase of Service programs and 23 proposals in response to the Request for Proposals for Pilot Programs to Provide Innovative Services.

The BCCSB conducted a thorough evaluation of each of the 58 proposals received. This review process included: individual board member review, committee work session review and scoring, staff review, written clarification requests, organization interviews, and full board review. In the fall of 2014 the BCCSB made final funding recommendations for 23 of the 58 proposals received, 15 Purchase of Service programs and eight Pilot Programs that Provide Innovative Services. Contracts were drafted, negotiated, and executed by December of 2014 with the exception of the Columbia/Boone County Department of Health and Human Services and Rainbow House contracts which were executed in January of 2015. An overview of the allocation of funding in response to the issuance of Requests for Proposals in May of 2014, including the name of the organization, services to be provided, the target population for the services, the contract amount and contract end date follows:

Boone County Children’s Services Summary of Funded Proposals – Fall 2014					
	Organization Name	Service to be Provided	Target Population	Amount Awarded	Contract Term
Purchase of Service					
1	Burrell Behavioral Health, Inc. Psychiatric	Burrell Behavioral Health proposes to provide a wraparound program to underserved populations and will include psychiatric case management, psychiatry, therapy, medication management, and physical health support.	Youth age 19 and under who have behavioral health issues and their families. ESTIMATED Number of Children and Families Served: 45	\$252,935.00	December 31, 2015
2	CHA Low-Income Services, Inc. (CHALIS) Moving Ahead Afterschool and Summer Program (MAP) (MAP for Mental Health Project)	CHA Low-Income Services proposes to provide afterschool and summer youth development services, parent engagement services, site-based mentoring services, and mental health support services.	Children and families enrolled in the Moving Ahead Afterschool and Summer Program. ESTIMATED Number of Children and Families Served: 150	\$191,463.00	June 30, 2016
3	Columbia/Boone County Department of Public Health and Human Services (DPHHS) Healthy Families America (HFA)	HFA is a prevention program focused on promoting positive parent-child interactions, family health, optimal child development, and enhanced family functions.	Children and families who are at-risk for child maltreatment or other poor childhood outcomes. ESTIMATED Number of Children and Families Served: 26 (10 mothers + 6 partners + 10 index children)	\$63,472.00	June 30, 2016

4	Columbia/Boone County Department of Public Health and Human Services (DPHHS) Teen Outreach Program (TOP)	TOP is a program that includes: weekly TOP meetings, service learning projects, parent outreach activities, and 1:1 sessions.	Boone County Students in grades 4 through 12 identified by school guidance counselors because of poor academic performance or behavioral problems. ESTIMATED Number of Children and Families Served: 75 students and 25 parents	\$71,286.00	June 30, 2016
5	Family Counseling Center of Missouri, Inc. Counseling and Therapy	Family Counseling Center proposes to provide: individual/group counseling, psychiatric assessment/evaluation, nursing services, medication management, group education, counseling and community support services.	The target population is Boone County adolescents ages 12-16 who are involved with the juvenile justice system or referred by parents. ESTIMATED Number of Children and Families Served: 260	\$205,925.00	December 31, 2015
6	Heart of Missouri CASA Child Advocacy	Child advocacy services in the court system.	Boone County children involved in Boone County Circuit Court abuse and neglect cases. ESTIMATED Number of Children and Families Served: 60 children	\$90,000.00	December 31, 2015
7	Lutheran Family and Children's Services of Missouri Case Management	Case management which includes direct services: counseling, parenting and life skills curriculum, financial/material assistance, and indirect services-specialized referrals.	Boone County families with young children (infant to age 5) and pregnant and parenting teens who are at-risk of child abuse and neglect and other risk factors. ESTIMATED Number of Children and Families Served: 45	\$186,280.00	December 31, 2015
8	Rainbow House Children's Emergency Shelter	Emergency shelter, basic needs, counseling, well-check physical examinations, developmental assessments, and conflict resolution curriculum.	Shelter for children whose parents lack support, are homeless, in crisis, brief incarceration; or foster children referred by the Department of Social Services, Children's Division prior to or in between foster placements. ESTIMATED Number of Children and Families Served: 150	\$196,989.29	December 31, 2015
9	Rainbow House Homeless Youth Shelter	Emergency shelter, transitional housing, counseling, life skills training, case management, referrals to wrap-around services, and other support.	Homeless youth (16-19 years) ESTIMATED Number of Children and Families Served: 50	\$126,254.97	December 31, 2015
10	Sustainable Farms & Communities, Inc. Access to Healthy Food	Financial match for SNAP benefits used at the Columbia Farmer's Market, educational support for healthy dietary choices, safety and food preparation suggestions.	SNAP participants with children under 10 years of age. ESTIMATED Number of Children and Families Served: 200	\$45,000.00	December 31, 2015
11	University of Missouri Assessment & Consultation Clinic Mental Health Evaluations	Comprehensive mental health evaluations.	Boone County children, aged 5-19, who exhibit symptoms of mental health concerns and require identification, diagnosis, or clarification of symptoms. ESTIMATED Number of Children and Families Served: 50	\$46,197.50	December 31, 2015

12	University of Missouri Assessment & Consultation Clinic Mental Health Screening	Mental health screenings for children.	Children and youth 19 years of age or less who exhibit symptoms of mental health concerns and require identification, diagnosis, or clarification of symptoms. ESTIMATED Number of Children and Families Served: 100	\$29,087.00	December 31, 2015
13	University of Missouri Department of Psychiatry Outpatient Psychiatric Services	Outpatient psychiatric services for children and adolescents.	Boone County children who are in need of psychiatric services. ESTIMATED Number of Children and Families Served: 300	\$488,163.20	December 31, 2015
14	University of Missouri Project LAUNCH Early Childhood-Positive Behavior Support (EC-PBS)	Program-wide coaching/behavioral consultation and training for early childhood facilities and teachers.	Early childhood educators serving children ages 0-6 and their families/caregivers. ESTIMATED Number of Children, Families, and Early-Childhood Professionals Served: 180 early childhood professionals and 900 children	\$246,582.00	December 31, 2015
15	University of Missouri Psychological Services Clinic MU PSC Mental and Behavioral Healthcare	Clinic-based therapy for youth presenting problems and home/community-based Multisystemic Therapy (MST) for juvenile offenders.	Boone County children aged 2 to 19 years, and their caregivers who are seeking mental or behavioral health care. ESTIMATED Number of Children and Families Served: 68	\$254,136.00	December 31, 2015
Pilot Programs that Provide Innovative Services					
1	Burrell Behavioral Health, Inc. Neurofeedback computer attention training system	Clinician supervised computer assisted feedback training for improving attention span in children and youth.	Boone County children and youth with ADHD, as well as children for whom traditional medication management alone may not be proving effective. ESTIMATED Number of Children and Families Served: 125	\$139,071.00	December 31, 2015
2	Central Missouri Community Action Building Resilience through Interdisciplinary, Developmentally Guided Engagement (The BRIDGE)	Services provided include: child success plans, individual family success plans, mental health status assessments, participation in social/educational activities, referrals to community services, Teacher Passports to Proficiency, training, parent meetings, individual events, and community training events.	Head Start participants in Columbia who will be attending kindergarten in Columbia Public Schools during the 2015-2016 school year and community members. ESTIMATED Number of Children and Families Served: 20-30 families with kindergartners and over 1,000 community members.	\$333,505.00	June 30, 2016
3	CHA Low-Income Services, Inc. Healthy Home Connections	Services provided include: family support, parent engagement, community-based mentoring, and mental health support.	Children, ages 0 to 18 years, whose families participate in CHA's Housing Choice Voucher program. ESTIMATED Number of Children and Families Served: 200	\$366,821.00	June 30, 2016
4	Great Circle Early Assessment and Intervention Services for Outcomes Now (EAI's-ON)	Therapy, case management, assessment, family group facilitation and home visitation.	Boone County children up to age 19 and their families who already have a child or children placed in protective custody within the last 30 days. ESTIMATED Number of Children and Families Served: 80 families	\$235,325.00	December 31, 2015

5	Phoenix Programs Creating Lasting Family Connections	A four month, evidence-based, prevention program with weekly two-hour meetings that provides family education and mental health screenings to reduce drug and alcohol use and improve family connections.	At-risk children and youth, ages 9-18 in Boone County with the key risk factor of one or more parents who are former or current substance abusers in treatment and/or recovery from alcohol and other drugs. ESTIMATED Number of Children and Families Served: 24 youth and their parents	\$55,776.00	December 31, 2015
6	University of Missouri - Dr. Wendy Reinke (on behalf of the Boone County Schools Mental Health Coalition) Training and case management	Mental health preventive and intervention services that includes: training of school staff, intervention materials, case management, and wrap around services.	Boone County school-age children and teachers. ESTIMATED Number of Children and Families Served: 22,441 students and approximately 2,251 teachers from all six school districts	\$1,190,865.00	June 30, 2016
7	University of Missouri - Debora Bell, Ph.D. and the Psychological Services Clinic Screening, referral and provider training	Mental health screening, referral and provider training in Evidence Based Practice (EBP).	Boone County children aged 2 to 19 years, and their caregivers and licensed mental health providers and trainees who serve these individuals. ESTIMATED Number of Children and Families Served: 109 and all mental health providers in Boone County	\$201,927.00	December 31, 2015
8	University of Missouri Health Care Division of General Pediatrics Healthy Steps for Young Children SM	Services include home visits, well-child visits, telephone information line, child development check ups, written material, parent support groups, and referral for children and parents. This program's ultimate goal is to integrate behavioral health with physical health.	Boone County newborns and children identified as high-risk for developmental and behavioral health problems. ESTIMATED Number of Children and Families Served: 200 families	\$86,105.00	December 31, 2015

The total amount of contracts awarded from proposals receiving final funding recommendations was slightly over \$5.1 million. Initial contract terms ranged from 12 to 18 months with an option for two, 12 month renewals at the discretion of the BCCSB. The BCCSB will make decisions whether to offer an organization a contract renewal based on the organization's performance. The BCCSB will evaluate whether the organization's program services are making a measurable impact on the outcomes of the children, youth and families it serves. The BCCSB will also evaluate the organization's compliance with the contract and its ability to meet the terms of the contract. The BCCSB plans to issue additional requests for proposals in the spring of 2015.

All organizations that submitted proposals that were not funded were notified in November of 2014 with the offer to review their proposal with Community Service Department staff. All requests to review proposals were accommodated and each of the organizations were invited to apply for subsequent funding opportunities.

Community and Social Services Fund

The Community and Social Services Fund is appropriated from the general revenue by the County Commission for the purchase of social services. Prior to the establishment of the Community Services Department, the County's Community and Social Services Fund was administered by the Columbia/Boone County Department of Health and Human Services pursuant to an intergovernmental agreement. The Community Services Department is now responsible for the administration of the fund. The County Commission is honoring all contracts executed under the administration of the Columbia/Boone County Department of Health and Human Services provided the organizations meet their contractual obligations. As current contracts expire, organizations will be expected to apply for future funding opportunities through the Community Children's Services Fund or the Community Health/Medical Fund. An overview of the allocation of funds for 2014 follows:



**County of Boone
FY2014 Social Services Funding
Allocations**

Prepared: January 7, 2014

Basic Needs and Emergency Services			BOONE COUNTY				PROPOSAL or RENEWAL	CONTRACT PERIOD
ORGANIZATION	PROGRAM NAME	AMOUNT PROPOSED	ALLOCATION	% of CATEGORY	% of TOTAL			
1 Community Garden Coalition	Community Gardening	\$1,900	\$1,900	6.4%	1.9%	proposal	2014-2016	
2 Food Bank for Central and Northeast Missouri	Central Pantry	\$17,000	\$16,388	55.6%	16.6%	proposal		
3 Salvation Army	Harbor House Emergency Shelter	\$10,000	\$8,360	28.3%	8.5%	proposal		
4 Voluntary Action Center	Meeting Basic Needs	\$3,000	\$2,850	9.7%	2.9%	proposal		
		\$31,900	\$29,498	100%	30%			

Children, Youth, and Families			BOONE COUNTY				PROPOSAL or RENEWAL	CONTRACT PERIOD
ORGANIZATION	PROGRAM NAME	RENEWAL REQUEST	ALLOCATION	% of CATEGORY	% of TOTAL			
1 Child Abuse and Neglect Emergency Shelter, Inc. (dba: Rainbow House)	Child Advocacy Center	\$3,818	\$3,818	12.7%	3.9%	renewal	2012-2014	
2 Child Abuse and Neglect Emergency Shelter, Inc. (dba: Rainbow House)	Children's Emergency Shelter	\$4,504	\$4,504	15.0%	4.6%	renewal		
3 Child Abuse and Neglect Emergency Shelter, Inc. (dba: Rainbow House)	Teen Emergency Shelter	\$4,116	\$4,116	13.7%	4.2%	renewal		
4 Child Abuse and Neglect Emergency Shelter, Inc. (dba: Rainbow House)	Transitional Living Program	\$3,516	\$3,516	11.7%	3.6%	renewal		
5 Harrisburg Preschool and Daycare, Inc. (dba: Harrisburg Early Learning Center)	Before and After School Program	\$10,200	\$10,200	34.1%	10.3%	renewal		
6 Harrisburg Preschool and Daycare, Inc. (dba: Harrisburg Early Learning Center)	School Age Summer Program	\$3,800	\$3,800	12.7%	3.8%	renewal		
		\$29,954	\$29,954	100%	30%			

Economic Opportunity			BOONE COUNTY				PROPOSAL or RENEWAL	CONTRACT PERIOD
ORGANIZATION	PROGRAM NAME	RENEWAL REQUEST	ALLOCATION	% of CATEGORY	% of TOTAL			
		\$0	\$0	n/a	0%			

Independent Living			BOONE COUNTY				PROPOSAL or RENEWAL	CONTRACT PERIOD
ORGANIZATION	PROGRAM NAME	RENEWAL REQUEST	ALLOCATION	% of CATEGORY	% of TOTAL			
1 Adult Day Connection	Adult Day Care	\$2,000	\$2,000	6.0%	2.0%	renewal	2013-2015	
2 Boone County Council on Aging	Senior Connect	\$31,269	\$31,269	94.0%	31.6%	renewal		
		\$33,269	\$33,269	100%	34%			

Mental Health			BOONE COUNTY				PROPOSAL or RENEWAL	CONTRACT PERIOD
ORGANIZATION	PROGRAM NAME	RENEWAL REQUEST	ALLOCATION	% of CATEGORY	% of TOTAL			
4 Phoenix Programs, Inc.	Substance Abuse Treatment and Recovery	\$6,150	\$6,150	100.0%	6.2%	renewal	2013-2015	
TOTAL		\$6,150	\$6,150	100%	6%			

GRAND TOTAL \$101,273 \$98,871 100.0%

Community Health/Medical Fund

In 2010, the County of Boone began receiving \$500,000 annually for the purposes of addressing community health needs, as determined by the Boone County Commission as part of an amendment to the lease agreement between Boone County Hospital and Barnes Jewish Christian. In 2014 the County Commission established a Community Health Advisory Council. The Advisory Council will make recommendations to the County Commission as to how to best allocate the Community Health/Medical Fund to address Boone County's community health needs. The County Commission plans to issue a request for proposals to address community health needs in the spring of 2015.

Domestic Violence Fund

The Domestic Violence Fund consists of fees collected on marriage licenses and civil and criminal cases, as authorized by RSMo. §§451.151, 455.200-205, and 479.261. Pursuant to statute, the revenue generated through the collection of fees is utilized to fund shelters for victims of domestic violence. On September 2, 2014 the County issued a Notice of Funding Availability for organizations to apply to receive funds to shelter victims of domestic violence. Proposals were due on September 30, 2014. One organization submitted a proposal and met the statutory requirements to receive funds. True North was awarded a contract to provide shelter services for victims of domestic violence for calendar year 2015 in the amount of \$26,908.41.